

Problem Solving Effectiveness Questionnaire

Exercise				
Think of your work environment and complete the questionnaire below on your own. Add up the number of <i>Yes</i> answers you had. Discuss it internally and identify your single biggest obstacle to effective problem solving.				
How effective is your problem solving?				
	✓	or	✗	
1. Do you find that you fix the same chronic problems over and over again?				☐
2. Do you find that the same problem occurs in various areas on the farm?				☐
3. Do you spend most of your times fighting fires reactively, rather than preventing problems and improving things?				☐
4. Do you often hear the comment: 'There is never enough time or money to eliminate a problem permanently, but enough to fix it again and again?'				☐
5. Do you spend a lot of time chasing wrong solutions?				☐
6. Do you rely heavily on the experience of a few key specialists to diagnose or fix a problem individually?				☐
7. Is your operation often interrupted by unexpected stoppages?				☐
8. Do you sometimes wish you could remember how a specific problem was solved previously?				☐
9. Do you often think that you are dealing with symptoms, rather than with causes?				☐
10. Do people spend a lot of time blaming others for problems?				☐
11. Are people frustrated by the lack of progress?				☐
12. Are most problems referred to management or support functions (like maintenance) to be resolved?				☐
13. Do you have many customer complaints?				☐