

ASSESSMENT GUIDE FOR LEARNERS & LEARNER WORKBOOK

Food Safety

Level 5

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Title:		Develop and Implement a Food Safety and Quality Management System in an Agricultural Supply Chain					
Applied Title:		Develop and Implement a Food Safety and Quality Management System in the Citrus Supply Chain					
Field:		Agriculture and Nature Conservation					
Sub-Field:		Primary Agriculture					
SETA (SGB):		AgriSETA					
Skills Area:		Food Safety					
Context:		Citrus Production					
US No:	116419	Level:	5	Credits:	7	Notional Hours:	70
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Based on the Production Guidelines of:



Supported by:



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Directions

This material is aimed at learners wishing to complete this unit standard. The guide contains all necessary activities and instructions that will enable the assessor and learner to gather evidence of the learner's competence as required by the unit standard.

This guide is designed to be used by the learner with guidance from a facilitator and a trained assessor to develop competence in all knowledge, skills and attitudes required by this unit standard.

This guide contains step-by-step instructions for the assessment process. These steps are as follows:

<i>Step</i>	<i>Description</i>	<i>Timeframe</i>
1	Learner Assessment Contract	Before delivery of program
2	Learner Declaration of Authenticity	Before delivery of program
3	Learning Assumed to Be in Place	Before delivery of program
4	Learner Assessment Plan for Gathering of Evidence	Before delivery of program
5	Assessment Activity Workbook	During delivery of program, assessment after delivery of program
6	Portfolio of Evidence	After delivery of program
7	Attitudes and Attributes Assessment	After delivery of program
8	Re-assessment Procedures	After completion of assessment
9	Documentation	After completion of assessment
10	Administration and Completion of Portfolio of Evidence	After completion of assessment

Step 1

Learner Assessment Contract

The assessor and / or the facilitator holds a pre-assessment briefing with you before the learning program starts in order to guide you and assist you to make sure that you understand exactly what is expected from you in order to become competent in this learning module.

As part of the pre-assessment briefing, the learner assessment contract must be signed. The assessor will assist you and explain the agreement to you in detail.

Learner Assessment Contract	
Learner's Name:	
Assessor's Name:	
Unit Standard:	116419
Your rights as a learner are: 1. You have a right to appeal against any judgment given as a result of any assessment. You must have valid reasons for doing this. 2. You have the right to an interpreter if you need one. However, if one of the learning assumptions for the unit standard is that you are competent within the language of assessment, you may not have an interpreter. 3. You can ask that an impartial observer attend any assessment. This observer may not take any part in the assessment. 4. If you do not agree with the assessment, you have the right to have your assessment internally moderated. If you still do not agree with the result of the assessment you can ask that the ETQA to perform an external moderation on the assessment. If any verification upholds the assessment findings, you will be held liable for all the costs of the verification. If any verification rules that you have been aggrieved as a result of the assessment, your assessor will be held liable for all cost of verification. 5. If during the assessment you are found not yet competent, your assessor will encourage you to master the areas where you have not reached competency. This will be recorded on a development plan. You are required to arrange with the assessor for a new assessment schedule. The assessor can only permit three such re-assessments. If a learner has not reached mastery after three additional attempts, the assessor reserves the right to remove you from the program.	
<u>Qualification</u> This standard leads to the award of credits for unit standard 116419. Once the assessment is complete application will be made to register and certify you for that standard with the AgriSETA. You may contact the assessor or facilitator at any time for information to assist you with further studies.	
<u>Confidentiality</u> Each assessment application, the outcomes, results and reviews will be treated as a confidential matter by you, the learner, the facilitator(s), assessor(s), and moderator(s). No references will be made to anyone or any organisation outside the SETA about the status of an application during the assessment process.	

Consent

I, the learner, hereby state that I have read the above and understood the contents thereof. I was given the opportunity to clarify any issues relating to the assessment process and my assessment plan. I have requested this assessment of my own free will and without duress.

Learner's Signature		Date:	
Assessor's Signature		Date:	



Step 2

Learner Declaration of Authenticity

It is important that we make sure that each learner supplies original evidence completed by himself / herself and according to the level of knowledge and skill that he / she has acquired from the learning process.

Please sign the following declaration:

I hereby declare that the following documentary evidence is my own. I certify that the process followed was ethical and did not infringe on the copyright of any individual or organisation.			
Learner's Signature		Date:	
Assessor's Signature		Date:	



Step 3

Learning Assumed to Be in Place

Do you have all the knowledge and skills necessary to begin this learning process?

This is a level 5 module of learning, and we have to make sure that you have already learnt all the skills, knowledge and attitudes that you will need to use in this module. It will help you to understand and learn more easily in this module, and it is important that we know whether you are ready to move on.

Please look at the list of unit standards below of modules that you should have completed before undertaking this one. Tell us whether you have completed each of the unit standards or modules, and if you did, tell us when you learnt this.

If you need help in understanding this list, please ask the facilitator or assessor.

<i>NQF Level</i>	<i>Unit Standard Number</i>	<i>Learning Module Name</i>	<i>No, I Have Not Completed It</i>	<i>Yes, I Have Completed It</i>	<i>If Yes, When Did You Complete It?</i>
NQF4	Literacy and Numeracy				
2	116125	Apply crop protection effectively and responsibly.			
4	116278	Implement a food safety and quality management system in the agricultural supply chain.			
4	116288	Execute sustainable resource use and quality control.			
Learner's Signature			Date:		
Assessor's Signature			Date:		

Step 4

Learner Assessment Plan for Gathering of Evidence

As the assessor has explained to you, the aim of an assessment is not to catch you out, but rather to help you develop all the skills, knowledge and attitudes that you need to move forward. It is important that you know what is expected from you and that you play an active role every step of the way.

Let us plan for the assessment together. Below are the steps that you have to work through in order to show that you are competent in this module. Check them carefully and discuss each step with the assessor. Agree with the assessor on the dates on which each step has to be completed or documents handed in. Write the dates in the right-hand column as a reminder.

Learner Assessment Plan		
Module / Unit Standard Name:	Develop and implement a food safety and quality management system in an agricultural supply chain	
Module / Unit Standard Registration Number:	116419	
<i>Step Number</i>	<i>Step Description and Learner's Tasks</i>	<i>Completion / Submission Date</i>
5	Assessment Activity Workbook - In this step, you complete certain tasks in class or as homework. - It is important that you complete every task and understand why it is necessary, because it will help you to gain the knowledge, skills and attitudes that you need to be found competent in this learning module. - If there are things that you are unsure about, please ask the facilitator or the assessor to explain it to you again. - You hand in the completed workbook to the facilitator or assessor who will help you to check your progress. - The assessor or facilitator mark it and discuss areas that need more work with you.	
6	Portfolio of Evidence - There are many important things that you need to remember about food safety in order to be found competent in this learning module, and so that you can do your job well. - You have to submit a Portfolio of Evidence to check if you have gained all this knowledge. - There is a detailed list of things that you need to know in this guide and examples of the types of questions that you could be asked. - Please prepare yourself well and remember to ask the facilitator or assessor to explain anything that you don't understand.	

7	Practical Assessment - You have to develop very specific character traits and attitudes and have to be able to do very specific tasks to be competent in this learning module and good in this job. - Going out into the field, and showing and explaining certain skills and attitudes, is the most appropriate way for you to show that you are competent in the skills and attitudes that are needed. - You will have an opportunity to practice these tasks and develop these attitudes during your practical learning module. - There is a list of all the things that you would have to be able to show and explain in this guide. - Please prepare yourself well and remember to ask the facilitator or assessor to explain anything that you don't understand.		
8	Re-Assessment Procedure - What if the assessor tells you that you have not met the right standard or that you still need more evidence to prove your competence? - The assessor explains to you exactly what you need to do or learn to become competent. - You and the assessor and / or facilitator, develop an action plan together, and you may be granted a second or even a third opportunity to prove your competence. - Remember you have the right to appeal against the assessor's decision, if you feel it is unfair. There is a copy of the form in the back of this guide if you need it.		
9	Paperwork - If you have met the standard that is explained for each step of the process you will be found competent in this unit standard. - The assessor will discuss everything with you in detail and will ask you to fill in and sign forms throughout the process. - You will also be given an opportunity to write down any comments you might have on the assessment process. - Once the assessor has given you the final declaration of competence, you will be asked to give some feedback in order to help everyone to improve the learning and assessment process. - Please think carefully. It might really help other learners in the future.		
10	Administration and Completion of Portfolio of Evidence All the documents, or copies of them, must be kept on file as part of your portfolio of evidence.		
Into the Future - The assessor will discuss what happens next and when you will get a certificate of competence. - It is also important to remember that you learnt this module for a specific reason. Discuss with the assessor, facilitator, mentor, and / or coach how you can move forward in your career with this level of competence. - Also remember that the learning process never stops. Plan together with the assessor, facilitator, coach, and / or mentor what you need to learn next.			
Learner's Signature		Date:	
Assessor's Signature		Date:	

Step 5

Assessment Activity Workbook

- The activities that follow are designed to help you gain the skills, knowledge and attitudes that you need in order to become competent in this learning module.
- It is important that you complete all the activities and worksheets, as directed in the learner guide and at the time indicated by the facilitator.
- It is important that you ask questions and participate as much as possible in order to play an active roll in reaching competence.
- When you have completed all the activities and worksheets, hand this workbook in to the assessor who will mark it and guide you in areas where additional learning might be required.
- You should not move on to the next step in the assessment process until this step is completed, marked, and you have received feedback from the assessor.

Activity 1 – Workplace Research
Complete the following research report for the farm where you are completing your practical duties.
Which market(s) does the farm target?
What fruit is delivered to these markets?
What are the requirements of these markets in terms of GAP, GMP, GHP, GSP and GEP?
What are the requirements of these markets in terms of food safety?
What are the quality standards of these markets?

Why are these markets targeted?
How does the market impact on the quality and food safety management systems on the farm?
What local legislation affects the farm in terms of trade?
What international legislation affects the farm in terms of trade?
How do global and agricultural market trends influence the farm in terms of trade and negotiations?
Who should one approach to determine whether there have been any changes to local market requirements?
Who should one approach to determine whether there have been any changes to export market requirements?

Activity 2 – Draft an SOP Manual

For the quality and food safety management system used on the farm where you are completing your practical duties, draft a Standard Operating Procedure manual based on the following:

- Explain the objectives, components, and operation of the system.
- Explain how the system addresses and ensures food safety.
- Explain how the system is implemented.
- Explain how the system is managed.
- Explain the evaluation of the system.

Complete the worksheet below.

Explain why the specific quality and food safety management system for your farm was chosen.

Can the system be improved in any way? If so, motivate suggestions for improvement.

Activity 4 – Workplace Project

Analyse the QMS of the farm where you are completing your practical duties. Follow the steps in the table below and write your findings after each step has been completed or submit evidence of completing the step.

Step Number	Step	Description	Findings / Evidence
1	Obtain the Standard	Before preparing for application, obtain a copy of the standard and familiarise yourself with it. The standard may have to be purchased.	
2	Review implementation support systems such as literature and software	There is a wide range of quality publications and software tools designed to help one to understand, implement and become registered with a QMS.	
3	Assemble a team and agree on a strategy	The implementation process begins with the preparation of an organisational strategy with top management. The QMS is the responsibility of senior management, and it is vital that they are involved in the process from the beginning.	
4	Consider the training needs at all levels of the organisation	Assess the skills development needs of all employees that will be involved with the implementation of the QMS. Find out about workshops, seminars and training courses that may be available.	
5	Review consultancy options	Seek advice from independent consultants on how best to implement the quality management system. Ensure that the consultants have the necessary experience and track record.	
6	Choose an certification body and auditors	A certification body assesses the effectiveness of the QMS and issue a certificate if it meets the requirements of the standard. Identify the certification body at this point, although the first audit will occur after the QMS is implemented. Factors to consider when choosing a certification body include industry experience, geographic coverage, cost and service levels.	
7	Develop a Quality Manual	A Quality Manual is a high level document that outlines the intent of achieving a quality standard. It outlines the manner in which the business operates, what the intentions are, and how the standard is to be applied.	

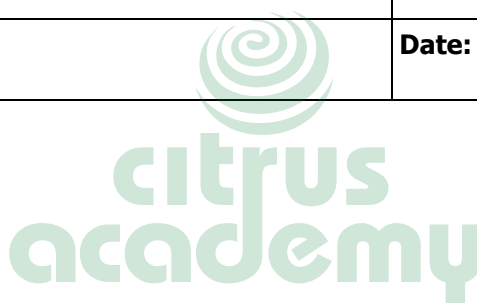
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Activity 6 – Draw a Flowchart

Draw a flowchart on how traceability works and how it is integrated with the QMS on the farm where you are completing your practical duties.



Assessment Feedback Form – Activity Workbook			
		Comments / Remarks	
Feedback to learner on assessment			
Feedback from learner to assessor			
Learner's Signature		Date:	
Assessor's Signature		Date:	



Step 6

Portfolio of Evidence

You are now ready for step six of the assessment process, the collection of a Portfolio of Evidence showing your participation in food safety on a farm. Check your plan carefully to make sure that you prepare in good time.

Submission of all your tasks as listed under step 5 will serve as your Portfolio of Evidence.

You have to score an overall mark of at least 85% in this task in order to be found competent.

Inform the assessor if you have any special needs or requirements **before** the agreed date for the handing in of the Portfolio of Evidence. You might, for example, require an interpreter to translate the questions to your mother tongue, or you might need mother tongue translation. Please write your request down in your activity workbook on the front page and explain why you have made this request. Ask the assessor to sign next to your request to prove that they are aware of your special request.

The assessor or facilitator has explained this step to me and I have revised these questions.			
Learner's Signature		Date:	
Assessor's Signature		Date:	

The assessor will give you feedback on the test and guide you if there are areas in which you still need further development.



Step 7

Attitudes and Attributes Assessment

You are now ready for step seven of the assessment process, the Attitude and Attribute assessment. Check your plan carefully to make sure that you prepare in good time.

Inform the assessor if you have any special needs or requirements before the agreed date for the assessment test. You might, for example, require an interpreter to translate the questions to your mother tongue, or you might need to take this test orally. Please write your request down in your activity workbook on the front page and explain why you have made this request. Ask the assessor to sign next to your request to prove that they are aware of your special request.

Use the checklist below to help you prepare for the part of the practical assessment when you are observed on the attitudes and attributes that you need to have to be found competent for this learning module.

<i>Observations</i>	<i>I Am Sure of This and Understand It Well</i>	<i>I Am Unsure of This and Need to Ask the Facilitator or Assessor to Explain What It Means</i>
Can you identify problems and deficiencies correctly?		
Are you able to work well in a team?		
Do you work in an organised and systematic way while performing all tasks and tests?		
Are you able to collect the correct and appropriate information and / or samples as per the instructions and procedures that you were taught?		
Are you able to communicate your knowledge orally and in writing, in such a way that you show what knowledge you have gained?		
Can you base your tasks and answers on scientific knowledge that you have learnt?		
Are you able to show and perform the tasks required correctly?		
Are you able to link the knowledge, skills and attitudes that you have learnt in this module of learning to specific duties in your job or in the community where you live?		

- The assessor will complete a checklist that gives details of the points that are checked and assessed by the assessor.
- The assessor will write commentary and feedback on that checklist. They will discuss all commentary and feedback with you.
- You will be asked to give your own feedback and to sign this document.
- It will be placed together with this completed guide in a file as part of your portfolio of evidence.

Step 8

Re-Assessment Procedure

The assessor will discuss in detail with you what to do in case you require a re-assessment, and when the re-assessment will take place.



Step 9

Paperwork

Please assist the assessor by filling in these forms and signing then as instructed.

Learner Information Form			
Unit Standard	116419		
Program Date(s)			
Assessment Date(s)			
Surname			
First Name			
Learner ID / SETA Registration Number			
Job / Role Title			
Home Language			
Gender	Male	Female	
Race	African	Coloured	Indian/Asian White
Employment	Permanent	Non-permanent	
Disabled	Yes	No	
Date of Birth			
ID Number			
Contact Telephone Numbers			
Email Address			
Postal Address			

Assessor Report and Summative Evidence Collection Summary for Unit Standard 116419 – Level 5					
Description	Evidence Gathered		Benchmark	Competent / Not yet Competent	Feedback and Comments
	Foundational and Embedded Knowledge	Practical Skills, Underpinning Knowledge and Reflexive Competence			
Specific Outcome 1: Analyse existing food safety and quality management systems in the agricultural environment. <i>Range:</i> The analysis will include but is not limited to evaluating safety and management systems such as process (including procedures and mechanisms), infrastructure (facilities, tools, and equipment), hazards and risks of contamination (physical, chemical and micro-biological)	Attend all lectures Complete workbook as per instruction	Summative assessment. Observation checklist of attitudes and attributes.	85% competence in all areas		
Specific Outcome 2: Correctly interpret current market requirements in the agricultural supply chain. <i>Range:</i> Market requirements may include but is not limited to information on current agri-trade legislation; preferential programs referring to good agricultural practices (GAP), good manufacturing practices (GMP), good health practices (GHP), good social practices (GSP) and good environmental practices (GEP); procedures to manage food safety and quality practices pertaining to the agricultural supply chain; local legislation; international legislation applicable to the country of export; global and agri-market trends	Attend all lectures Complete workbook as per instruction	Summative assessment. Observation checklist of attitudes and attributes.			

Assessor Report and Summative Evidence Collection Summary for Unit Standard 116419 – Level 5

Description	Evidence Gathered		Benchmark	Competent / Not yet Competent	Feedback and Comments
	Foundational and Embedded Knowledge	Practical Skills, Underpinning Knowledge and Reflexive Competence			
Specific Outcome 3: Develop a food safety and quality management system to meet market requirements within the agricultural supply chain. <i>Range:</i> Food safety and quality aspects include but are not limited to traceability, recordkeeping, varieties (including genetically modified organisms and seed quality), site management, soil history, soil quality and management, fertiliser, irrigation and water quality, crop protection, product handling, waste and pollution management, social welfare, environmental considerations, internal audits	Attend all lectures Complete workbook as per instruction	Summative assessment. Observation checklist of attitudes and attributes.	85% competence in all areas		
Specific Outcome 4: Implement and manage a food safety and quality management system in the agricultural supply chain. <i>Range:</i> The implementation plan includes but is not limited to information flow, development of documentation, upgrading of infrastructure, resources, time scheduling, cost implications, training of personnel, etc.	Attend all lectures Complete workbook as per instruction	Summative assessment. Observation checklist of attitudes and attributes.	85% competence in all areas		

Assessor Report and Summative Evidence Collection Summary for Unit Standard 116419 – Level 5

Description	Evidence Gathered		Benchmark	Competent / Not yet Competent	Feedback and Comments
	Foundational and Embedded Knowledge	Practical Skills, Underpinning Knowledge and Reflexive Competence			
Specific Outcome 5: Evaluate, take corrective action and make improvements to ensure the effectiveness / efficiency of the food safety and quality management system. <i>Range:</i> Includes but is not limited to ensuring that measures that have been implemented keeps up with market requirements, both local and international.	Attend all lectures Complete workbook as per instruction	Summative assessment. Observation checklist of attitudes and attributes.	85% competence in all areas		
Specific Outcome 6: Design a traceability system for operational efficiency in the agricultural supply chain. <i>Range:</i> A traceability system includes but is not limited to a manual or electronic system which includes recordkeeping of all aspects of the agricultural enterprise to ensure that any irregularities can be traced back to the farm as well as to the source of the problem	Attend all lectures Complete workbook as per instruction	Summative assessment. Observation checklist of attitudes and attributes.	85% competence in all areas		
Embedded Knowledge: The learner is able to demonstrate a basic knowledge of: - Principles of GAP, GMP, GHP, GEP, GSP, HACCP. - International and local trade	Attend all lectures Complete workbook as per instruction	N/a	Overall minimum test score of 85%		

Assessor Report and Summative Evidence Collection Summary for Unit Standard 116419 – Level 5

<i>Description</i>	<i>Evidence Gathered</i>		<i>Benchmark</i>	<i>Competent / Not yet Competent</i>	<i>Feedback and Comments</i>
	<i>Foundational and Embedded Knowledge</i>	<i>Practical Skills, Underpinning Knowledge and Reflexive Competence</i>			
requirements of GAP, GMP, GHP, GEP, GSP. 3. Good agricultural/manufacturing/processing/health practices. 4. Standard operational procedures of the enterprise in agri-trade environment. 5. Standard operation procedures on the farm. 6. Food borne illnesses. 7. Impact of food safety and quality on trade. 8. Contamination risks. 9. Contamination preventative measures and mechanisms. 10. Risk factors related to food safety. 11. Principles of food safety and quality. 12. Principles of environmental and conservation management. 13. Principles of waste and pollution management. 14. Principles of natural resource management. 15. Local legislation (including OHS, Health and Welfare, BCE, Chemical Act) 16. Good recordkeeping practices. 17. Agricultural hygiene principles. 18. Effective personal hygiene practices. 19. Processes and procedures of internal					

Assessor Report and Summative Evidence Collection Summary for Unit Standard 116419 – Level 5

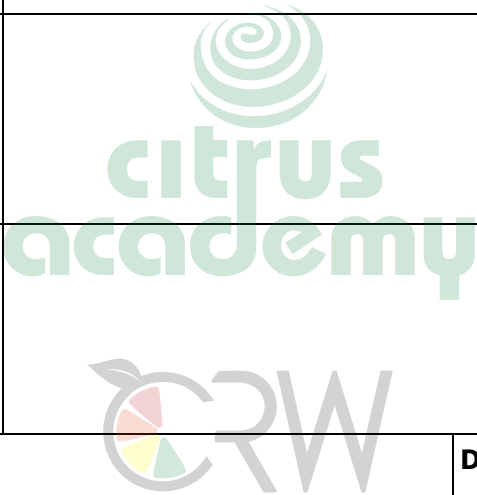
<i>Description</i>	<i>Evidence Gathered</i>		<i>Benchmark</i>	<i>Competent / Not yet Competent</i>	<i>Feedback and Comments</i>
	Foundational and Embedded Knowledge	Practical Skills, Underpinning Knowledge and Reflexive Competence			
audits. 20. Methods of system analysis and evaluation. 21. Needs analyses related to training. 22. Traceability. 23. Role and position of international trade organisations. 24. Management skills.					
Unit Standard CCFOs: 1. Identifying relates to all specific outcomes 2. Teamwork relates to all specific outcomes 3. Self-organisation and management relates to all specific outcomes 4. Collecting relates to all specific outcomes 5. Communication relates to all specific outcomes 6. Use science and technology relates to all specific outcomes 7. Demonstrating relates to all specific outcomes 8. Contributing relates to all specific outcomes	N/a	Rating Scale	Minimum rating of 3:5 in each criteria or overall average of 3:5		

Learner Assessment Re-Actionnaire			
Questions		Response	
How did the assessor encourage you to be involved in the assessment process?			
Did the assessor take your special needs into account? If so, how?			
Did the assessor agree on the assessment procedures with you?			
Was feedback relevant to your needs?			
Were you always aware of the outcome of the assessment?			
Did the assessor help you to explore ways of becoming competent whenever you were judged NYC?			
Did the assessor allow you to ask questions?			
Did you always agree with assessment decisions?			
Was all appropriate documentation completed and signed and did you receive copies?			
Did the assessor assist or prevent you in any way when gathering evidence so as to obscure its authenticity?			
All the evidence submitted in my name is my authentic work, which was not acquired by any unethical means.			
Learner's Signature		Date:	
Assessor's Signature		Date:	
Moderator's Signature		Date:	

Assessor's Assessment Review and Improvement Document	
Issues	Comments
Did the assessment go according to plan?	
Did anything unexpected happen?	
Were you pleased with the assessment decision; i.e. was it what you expected?	
How could the process have been carried out more efficiently?	
How could the process of assessing the knowledge be improved?	
How could the Performance Observation checklist be improved?	
Was the evidence you gathered sufficient to make a judgment of competence?	
Was the way you obtained feedback from the learner effective?	
Were you pleased with the way you communicated your decision to the learner? If not, how could this have been improved?	
How would you improve the assessment process?	

Assessment Appeal Form

Any candidate has the right of appeal against any not-yet-competent decision by the assessor. If you wish to appeal, please complete the form below.

Appeal Form			
I hereby appeal against the outcome of my assessment.			
Date:			
Learner's Name:			
Assessors Name:			
Organisation:			
Assessment Details: Criteria, role, standards Used, etc.			
Issue to be Reviewed:			
Learner's Signature		Date:	
Assessor's Signature		Date:	

Step 10

Administration and Completion of Portfolio of Evidence

All the documents or copies thereof, as prescribed previously, must be kept on file as part of the learner portfolio of evidence.

